HCM 450 Healthcare Senior Seminar
Dr. Wilson

FINDING RESOURCES IN CHESNUTT LIBRARY:
BOOKS, ARTICLES AND WEB SITES

Mrs. Whitfield 672-1750
Class Objectives

- Learn how to navigate Chesnutt Library’s Web Pages.
- Learn how to access and search FSU's Online catalog to identify appropriate books and non-print materials.
- Learn how to identify databases and find relevant journal articles.
- Learn how to find materials in Chesnutt Library.
Charles W. Chesnutt Library

Chesnutt Library Has Over 300,000 Book Titles, Over 2,600 Current Periodical Titles in the Library, Over 410 Electronic Journal Titles, Access to over 17,600 Full-Text Electronic Journal Titles through NC Live, and Over 300 Full-Text Article, Biographical, Statistical and Informational Databases
Reference Department
1st Floor of Chesnutt Library

• Staffed by professional librarians (M.L.S.)
• Assistance with using reference materials, the online catalog, electronic databases, and basic Internet searching to find books, journal articles and relevant Web sites.
• Over forty (40) computers with Microsoft Office 2007 and Internet capabilities.

Fall 2010 Hours
Hours are Extended During Midterm and Final Exam Periods
Monday through Thursday 8:00 a.m. until 10:00 p.m.
   Friday 8:00 a.m. until 6:00 p.m.
   Saturday 8:00 a.m. until 5:00 p.m.
   Sunday 2:00 p.m. until 11:00 p.m.
Your Library PIN Number Allows You to Access Article and Information Databases Off-Campus and Access Electronic Course Reserves.

Once You Have Created Your PIN: You Can Renew Books Online; Request Loans of Books and Articles Through ILLIAD; and Place Hold Requests on Books From UNC-P and UNC-W.
If this is your first time, create a Library PIN number using at least four letters or numbers. After you submit, the next screen will prompt you to enter the PIN twice more. When correct, your Name, Address and Phone Number will show.

Use your University ID Number (Banner# or 83#).

If you receive an “Invalid PIN” message, you may already have a PIN number on your record. Use the “Forgot Your PIN?” link or contact the Circulation Department to delete it or reset it so you can create another one.
You Can Obtain Books, Articles and Dissertations from Other Schools. Go to Interlibrary Loan and Register for ILLiad.

Requests are processed daily, Monday through Friday. Most requested items are received within one week (5-7 days) of the date of your request (some items may take longer (2-3 weeks) if they cannot be obtained locally).
Additional Help is Found Under Research Tools, Subject Guides

Charles W. Chesnutt Library

Supporting You

As an integral part of the university, Chesnutt Library’s mission is to support your educational, research and cultural endeavors through careful selection, acquisition, organization, and interpretation of information resources.

The Easy Search draws from many library resources at the same time. For a more thorough search, choose Advanced Research Tools.

The Chesnutt Library

The library offers an array of traditional and innovative services in delivering the resources to you. Many of the resources are available 24 hours day from campus and off-campus sites. >> Read More

Trial Databases - Regenerative Medicine

Chesnutt Library Blog

Fayetteville State University featured in Diverse Issues in Higher Education
New Employees at Chesnutt Library!
Editorial: Diversity on Capitol Hill: HBCU’s Should Take the Lead

Charles W. Chesnutt Library
Fayetteville State University
1200 Murchison Road
Fayetteville, N. C. 28301
Campus Map | Directions | Hours
MBA Healthcare Management Focus

- Life Sciences: Biology, Botany, Ecology, Zoology
- Literary Criticism and Review Sources: Prose, Poetry, Drama and Film

Management see Business Management and Management Information Systems
- Mathematics and Computer Science
- Mathematics Education
- MBA Healthcare Management Focus
- MBA Research Guide
- Middle Grades Education
- Military Resources: United States
- MIS see Business Management and Management Information Systems
- Music

- No Child Left Behind
- Nursing Resources
MBA - HEALTHCARE FOCUS SUBJECT GUIDE

"The Fayetteville State University MBA program with focus on Healthcare Management is designed to provide cutting edge graduate education for individuals interested in furthering their careers in the management and administration of healthcare delivery organizations, such as, hospitals, integrated health care systems, managed care firms, medical practices, community health organizations as well as healthcare planning and consulting." Go to the FSU MBA Healthcare Focus Web Site.

Library of Congress Call Numbers and Subject Headings

CLASS R - MEDICINE

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<th>Subclass RA 1 - RA 1270</th>
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Finding Healthcare Resources
Use the Online Catalog to Access Books, Government Documents and Non-Print Materials.
Boolean Operators

use **OR** to expand your search:
Health Care or Medical Care

use **AND** to narrow your search:
Health Care and Prescription Costs

combine **AND** and **OR**:
Prescription Costs and (Health Care or Medical Care)
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**Record for a Printed Book**

**Author**  Ozcan, Yasar A  
**Title**  Quantitative methods in health care management: techniques and applications / Yasar A. Ozcan  
**Publisher**  San Francisco, CA : Jossey-Bass, c2006  
**Edition**  1st ed  

**LOCATION**  FSU Main Stacks  
**CALL #**  RA394 .O98 2006  
**STATUS**  AVAILABLE  

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**Added Content**  
- Summary  
- Table of Contents  

**Description**  412 p. : ill. ; 24 cm  

**Bibliography**  Includes bibliographical references (p. 399-403) and index  

**Contents**  
- Introduction to quantitative decision making methods in healthcare management  
- Forecasting  
- Decision making in healthcare facilities  
- Facility location  
- Facility layout  
- Reengineering  
- Staffing  
- Scheduling  
- Productivity  
- Resource allocation  
- Supply chain & inventory management  
- Quality control and assurance  
- Project management  
- Queuing models and capacity planning  
- Simulation  

**Subject**  
- Health services administration  
- Statistical methods  
- Health services administration -- Decision making  
- Health services administration -- Methodology  

**ISBN**  0787971642 (alk. paper)  
**ISBN/ISSN**  9780787971649  
**OCLC #**  60245512  

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**Summary**  
As health care organization leaders use data more consistently in decision making, it is important they understand the quantitative methods that help convert data to useful information.
**Title**
Ethics and values in health care management [electronic resource] / edited by Souzy Dracopoulou

**Publisher**
London ; New York : Routledge, 1998

**Connect to the following:**
- FSU - View this ebook
- UNCP - View this ebook

**Additional Info:**

**PermaLink**

**More Resources:**
- Get Related Resources for Fayetteville
- Find health care management at UNC Library Express-FSU

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<tr>
<td></td>
<td>ebrary, Inc</td>
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<tr>
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**Summary**
Healthcare management is a burning issue at the moment and this timely and topical book explores the ethical issues that arise in the context of healthcare management.
ETHICS AND VALUES IN HEALTH CARE MANAGEMENT

Ethics and management are often thought to be incompatible. The world of management is seen by many to be too pragmatic to allow any room for moral considerations.

This volume is concerned with exploring whether there is a place for ethics in the field of health care management and, if so, what this place is. *Ethics and Values in Health Care Management* presents a debate between those who think that ethics occupies a central place in health care management and those who deny that constructing an ethic for health care managers is a feasible project. The first group argue that the specific goals of health care management create the circumstances for the formulation of an ethic for managers. The second group stress the arbitrary nature of managerial roles and the consequent lack of scope for reasoning in a way that is appropriate to the construction of an ethic for health care managers. The volume also provides three case studies of management in health care in France, Greece and Poland, emphasising their ethical aspects.

*Ethics and Values in Health Care Management* provides a
Title: Taking care of me [videorecording] : character / CWK Network, Inc. and Discovery Health Channel ; for CWK Network: producer, Karen Savage; writers, Karen Savage, Collin Sedor; for Discovery Health Channel: producer, Clare Roy

Publisher: Princeton, NJ : Films for the Humanities & Sciences, [2004]

LOCATION

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Added Content

Description: 1 videodisc (26 min.) : sd., col. ; 4 3/4 in

Series: Reality matters

Note: DVD-R, NTSC

Credits: Executive producers, Stacy DeWitt, Collin Sedor; associate producer, Laura Cunningham; editors, Dave Engerer, Elmer Bowman; videographers, Gentry Edwards, Jeff Flamer; voiceover, Seth Decker

Added Content: "Discovery Channel University"

Originally broadcast as a 2003 episode of Reality matters "8-27-04."

Summary: Helping adolescents make the shift to adulthood involves good emotional health. This film provides ways to help students cope with stressors in their daily lives through efforts such as journaling, talking and through poetry, music and the arts. Features interviews with students and experts in adolescent psychology

Contents: Character -- Influencing others -- Express yourself -- Stress management -- Stress can hurt

Subject: Body image in adolescence
Stress in adolescence
Adolescent psychology
Personality development
Teenagers -- United States

Additional Info:

Permalink

More Resources:
Get Related Resources for Fayetteville
Find health care management at UNC Library
Express-FSU
### Library of Congress Call Number Arrangement

- **Reference Books** are located on the First Floor and Do Not Circulate
  - Call numbers A-Z

- **FSU Main Stacks Books** are located on the Second and Third Floor and Can Be Checked Out
  - Call numbers A-K on the Second Floor
  - Call Numbers L-Z on the Third Floor, also Oversize, and Juvenile
  - Some CD-ROMs are located at the Circulation Desk

- **Media Center** has DVDs, videos, CDs, and cassettes on the Second Floor that Can Be Checked Out

- **Government Documents and Archives** are on the Fourth Floor and Materials Do Not Circulate

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Editorial: Diversity on Capitol Hill: HRCU?S Should Take the

Charles W. Chesnutt Library
Fayetteville State University
1200 Murchison Road
Fayetteville, N. C. 28301

Campus Map | Directions | Hours
Charles W. Chesnut Library Database Finder

Browse the Subject List of Databases
Select a Subject  Go

List Database Titles Alphabetically (view all)
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Find Databases by Title or Keywords
Search
Subject Search Results

Academic Search Premier

Access World News

American National Biography
The premier biographical resource for notable people in American history. Subscribers can click the "Subscribers Click Here" link in the menu at the top of the page.

Blackwell Synergy

Business and Company Resource Center

Business and Company Resource Center is a fully integrated resource bringing together company profiles, brand information, rankings, investment reports, company chronologies and periodicals.

Business Book Summaries

...Extract[s] the key concepts of the best business books, enabling executives and individual contributors to quickly and easily keep abreast of the latest business thought.

Business Dateline

(1985-current). Citations on regional business activities and trends as well as local firms, their products and executives.

Business Industry

(1993-current). Newspaper articles from regional general and business newspapers.

Business Management Practices


Business Organizations

(Current). Organizations that serve business and industry.

Business Source Complete

Business Source Complete is the world's definitive scholarly business database with leading collection of bibliographic and full text content. As part of the company's database, it is included in the Business and Management Practices with full text.
Health Reference Center Academic
Gale. HRCA contains full text from nursing and allied health journals, plus personal health information sources.

Health Source: Consumer Edition
Provides consumer oriented information on many health topics including food sciences and nutrition, childcare, sports medicine, and general health.

Health Source: Nursing/Academic Edition
Provides more than 100 scholarly full text journals focusing on many medical disciplines. Articles featured are abstracts and indexing for over 500 journals.

Healthfinder
A Service of the National Health Information Center, U.S. Department of Health and Human Services. Hand-picked health information from A to Z; selected health topics include information about physicians, dentists, public clinics, hospitals, long term care, nursing homes, insurance, prescriptions, health fraud, Medicare, Medicaid, and medical privacy. Includes selected health information Web sites from government agencies, clearinghouses, and universities.

HealthWeb
HealthWeb is a collaborative project of the health sciences libraries of the Great Lakes Region (GMR) of the National Network of Libraries of Medicine (NN/LM) and the Committee for Institutional Cooperation. Links to web sites on health information and research.

HIV InSite
Comprehensive, up-to-date information on HIV/AIDS treatment, prevention, and research. Provided by the University of California San Francisco School of Medicine. Designed as a practical guide to HIV/AIDS in depth information, it provides numerous links to many authoritative sites.
Searching: Business Source Complete

(healthcare or health care) and management

Search Options

Search modes
- Boolean/Phrase
- Find all my search terms
- Find any of my search terms
- SmartText Searching Hint

Apply related words
- Also search within the full text of the articles

Limit your results
- Full Text
- Scholarly (Peer Reviewed) Journals
- References Available
- Published Date from:
  - Month
  - Year: to

Reset
1. managing the risks: healthcare reform's challenge to hospitals. 
   Subjects: HEALTH facilities -- Risk management; HEALTH care reform; MANAGEMENT; HOSPITALS; HEALTH insurance -- Law & legislation; UNITED States; Administration of Human Resource Programs (except Education, Public Health, and Veterans' Affairs Programs); HEALTH services administration; MEDICAID; ADMISSION & discharge

   Database: Business Source Complete

2. Fixing Health Care on the Front Lines. 
   Subjects: HEALTH care industry; QUALITY control; COST control; ORGANIZATIONAL change; RESOURCE management; ORGANIZATIONAL structure; RESOURCE-based theory of the firm; INTERMOUNTAIN Healthcare (Organization); CLEVELAND Clinic Foundation; Administration of Public Health Programs; All Other Health and Personal Care Stores; MEDICAL care; EVIDENCE-based medicine; HEALTH services administration; MEDICINE -- Practice

   Database: Business Source Complete
managing the risks: healthcare reform's challenge to hospitals.

Authors: Goldsmith, Jeff

Source: hfm (Healthcare Financial Management); Jul 2010, Vol. 64 Issue 7, p46-50, 5p

Document Type: Opinion

Subject Terms: *HEALTH facilities -- Risk management
*HEALTH care reform
*MANAGEMENT
*HOSPITALS
*HEALTH insurance -- Law & legislation
HEALTH services administration
MEDICAID
ADMISSION & discharge

Geographic Terms: UNITED States

NAICS/Industry Codes: 923130 Administration of Human Resource Programs (except Education, Public Health, and Veterans' Affairs Programs)

Abstract: In this article, the author discusses the critical challenges that various hospitals must address in the U.S. under the implementation of the health care reform legislation in the country on March 23, 2010. He highlights some of these risks including inevitable deficit reduction and one-third increase in Medicaid admission. He also notes the impact of the reform on private health insurance regulations.

Author Affiliations: President, Health Futures, Inc., Charlottesville, Va.

ISSN: 0735-0732
Managing the Risks: Healthcare Reform’s Challenge to Hospitals

Commentary

Managing the Risks

Healthcare financial executives will need to manage payment and risks with fewer resources under health reform.

At a Glance

Three big risks for hospitals under healthcare reform are:

- The inevitable deficit reduction initiatives beginning in FY12
- The estimated one-third increase in Medicaid enrollment
- The dramatic increase in regulation of private...
Quick Search: health care management

Company Search
Search for companies by company name, ticker symbol, industry code, etc.

Company Search
Search for industries by SIC or NAICS code or by industry description.

Company Search
Search for articles via keyword, subject guide, or limit by peer-reviewed journals, etc.

Company Search
Search for specific publications and view the editions and articles included.

Company Search
For additional searching and options try advanced search.
Subjects containing the words: health care administration

- **Health Care Administration**
  - See Health Services Administration
  - See Public Health Administration

- **Health Care Administration (Book)**
  - View 1 article

- **Health Care Administration: Principles and Practice (Book)**
  - View 1 article

- **Health Care Administration: Principles, Practices, Structure, and Delivery (Book)**
  - View 1 article

- **Health Care Financing Administration**
  - See United States. Centers for Medicare and Medicaid Services
Health Services Administration

View 2494 articles
Narrow By Subdivision
See also Related Subjects
Subdivisions of: Health Services Administration

accounting and auditing
  View  36 articles

achievements and awards
  View  8 articles

advertising
  View  4 articles

africa
  View  1 article

aims and objectives
  View  3 articles
Subjects related to: "Health Services Administration"

See health care reform
See health planning
See health services administrators
See hospitals
See integrated delivery networks
See public health administration
Public Health Administration

- View: 782 articles
- Narrow: By Subdivision
- See also: Related Subjects
Subdivisions of: Public Health Administration

- accounting and auditing
  - View 8 articles

- achievements and awards
  - View 1 article

- advertising
  - View 3 articles

- africa
  - View 2 articles

- alliances and partnerships
  - View 2 articles
BusManagement results for: (kw: health and kw: care) or kw: healthcare. (Save Search)
Records found: 39,542

   Source: Mondaq Business Briefing {Mondaq Ltd.} (August 30, 2010): NA, View Full Text in HTML format (BusMat)

   Source: Mondaq Business Briefing {Mondaq Ltd.} (August 27, 2010): NA, View Full Text in HTML format (BusMat)

3. Fewer companies to freeze wage increases.
   Libraries Worldwide: 1486 FAYETTEVILLE STATE UNIV See more details for locating this item

4. Data highlights the hottest HR topics.
   Libraries Worldwide: 1486 FAYETTEVILLE STATE UNIV See more details for locating this item

5. Supreme Court won't review San Francisco health care law.
   Source: HRMagazine {Society for Human Resource Management} 55, no. 8 (August 2010): 18
6. **Employers assess health care reform options, responses.**
   Source: HRMagazine {Society for Human Resource Management} 55, no. 8 (August 2010): 16
   Libraries Worldwide: 1486  🏛️ FAYETTEVILLE STATE UNIV  📜 View Full Text in HTML format (BusMgt)

7. **Will organizations pass along increased health care coverage costs to employees in 2011?**
   Source: HRMagazine {Society for Human Resource Management} 55, no. 8 (August 2010): 21
   Libraries Worldwide: 1486  🏛️ FAYETTEVILLE STATE UNIV  📜 See more details for locating this item

8. **Responses undecided to health care reform.**
   Libraries Worldwide: 1486  🏛️ FAYETTEVILLE STATE UNIV  📜 See more details for locating this item

9. **Finding top people for the top spots: a homegrown succession plan fills the ranks with promising go-getters, and saves time and money.**
   Source: HRMagazine {Society for Human Resource Management} 55, no. 8 (August 2010): 42
   Libraries Worldwide: 1486  🏛️ FAYETTEVILLE STATE UNIV  📜 View Full Text in HTML format (BusMgt)

10. **Start spreading the news: well before open enrollment season begins, help employees understand their benefits options for 2011—the first full year impacted by health care reform.**
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<td>Public Participation</td>
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<td>Public Relations</td>
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<td>Quality Management</td>
<td>52</td>
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<td>6</td>
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<td>Reports</td>
<td>37</td>
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<td>193</td>
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<td>2</td>
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<td>46</td>
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<td>76</td>
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<td>5</td>
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<td>Speeches, Lectures and Essays</td>
<td>1</td>
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<td>Standards</td>
<td>52</td>
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<td>8</td>
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<td>1</td>
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<td>Study and Teaching</td>
<td>40</td>
</tr>
<tr>
<td>Surveys</td>
<td>46</td>
</tr>
<tr>
<td>Taxation</td>
<td>1</td>
</tr>
<tr>
<td>Technology Application</td>
<td>68</td>
</tr>
<tr>
<td>Terminology</td>
<td>3</td>
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<tr>
<td>Tests, Problems and Exercises</td>
<td>12</td>
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<th>Print</th>
<th>Delivery</th>
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ISSN: | 1525-5794 |
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